

## Basic information and Frequently Asked Questions

### 1. Company Info

SafeGard Travel Medicine  
21731 NE 201st Court  
Woodinville, WA 98077  
Phone: 800-792-5972

### 2. Physician Info: State of Residence is listed, but physicians are licensed in other states as well. All physicians can be found in your pharmacy system. Authority is the protocol physician.

a. Anne Bankson	NPI: 1366526774
b. Michael Dukelow	NPI: 1861486417
c. Cai Glushak	NPI: 1811050339
d. Cathy Hurley	NPI: 1265432835
e. Winnie Mann	NPI: 1114127396
f. Jeff Mull	NPI: 1902833767
g. Chris Tonozzi	NPI: 1609950922
h. Mary Ricardo-Dukelow	NPI: 1083742878
i. Joffre Johnson	NPI: 1457765547
j. Ravi Patel	NPI: 1598108557

### 3. Who should I call?

- For vaccine shortages, transferring forms, or questions related to your training, call your Supervisor/Patient Care Service Manager.
- For medical questions regarding the form, call 800-792-5972, x1.
- For administrative questions, IT issues or help when no one else is available, call Cheryl at 800-792-5972, x2.

### 4. How do we get preauthorization? SafeGard Travel Medicine physicians do not do preauthorization. Discuss how to handle these situations with your Supervisor/Patient Care Service Manager.

### 5. Where do I find the Waivers? These are on this website after you login, under the tab at the top called Waivers